



## OAKLAND AIR CONTROL LTD

### SCOPE

Established in 1989, the offices of Oakland Air Control Ltd are located at:

Oakland House, Prescott Drive, Worcester, WR4 9NE

The company provides installation, commissioning, servicing and maintenance of heating, ventilation and air conditioning (HVAC) as well as the provision of facilities maintenance for industrial and commercial buildings.

Oakland have all plant, equipment and technical staff necessary to provide products and services to the level of satisfaction expected by our customers. We manage all of our sub-contracted activities when specialist contractors are required including provision of fire equipment, building access and security equipment, electrical services, interior and exterior refurbishment.

The Company maintains a quality and environmental management system that satisfies BS EN ISO 9001 and ISO 14001.

This Quality and Environmental Business Management System Manual and the operational procedures and work instructions together with related documents within Oakland Air Control are compliant with ISO9001 and ISO14001 requirements. This ensures we will provide customers with the confidence that Oakland Air Control can provide a service to meet customer requirements and take into account legal and other requirements whilst identifying the significant environmental aspects which we can control and influence including the life cycle of our products/services. As part of our compliance obligations we manage fluorinated refrigerant gases in accordance with the FGas Regulations.

Section 8.3 of ISO9001, Design and development of products or services, is not applied to our scope as we install, maintain and commission to customer requirements and therefore exclude design in our quotation process.

The scope of our operations and the certificated processes is given as:

**Installation, commissioning, servicing and maintenance of heating, ventilation and air conditioning (HVAC) and provision of facilities maintenance for industrial and commercial buildings**